Consumer Banking Solutions
GPO Box 9992, Melbourne VIC 3001
Telephone: 13 22 65

5 August 2026

Mr Lenard William Carvell
165 HILL ST
MUSWELLBROOK NSW 2333

Hi Lenard,

Your NAB Credit Card has been closed

We have received your request to close your NAB Low Rate credit card account 455702******2841 and cancelled all cards. This means that you and any additional cardholders will no longer be able to spend on the account.

What you need to do:

- **Make sure that your account is paid down to $0**. Some transactions may still get charged to your account, including interest, fees, transactions made before you requested closure and regular payments you set up with a merchant that we can't stop.
- Get in touch with merchants to change your payment details for any regular payments you were making from this account (e.g. gym memberships) because we can't do this for you.
- Destroy all cards associated with this account by cutting through the chip and magnetic strip.

Things to keep in mind:

- We'll send you a statement each month if the account balance is $10 or more.
- You will continue to see your closed account in NAB Internet Banking for 3 to 6 months after the balance is paid. This is so you can still access your transaction and payment history.

Our credit card terms and conditions will still apply until you've repaid any outstanding balance in full.

Any questions?

Please feel free to call us on **13 22 65**. We'll be happy to help.

Thanks,

NAB

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